Alcatel-Lucent 8068/8038/8028/8039/8029 Premium DeskPhone





Function keys		
Mute. Turns off outb	oound audio from the station.	
Volume Control. Inc	rease or decrease the handset, headset and speaker volume.	
Speakerphone. Press		
with the key is a these keys. • Pre-programme	keys (F1 and F2 keys): Lit when the function associated activated. A service or a direct call can be associated to d function keys are disabled in "safe " mode. seys are line keys.	F
Redial key: Press to	access the 'Redial' feature.	
Guide: Press this key plus any other key to display the key description text.		0
	cess various mail services. This key is lit when you have email, text message or callback request.	
Handsfree key To ma	ake or answer a call without lifting the receiver.	
END key To terminate a call.		
Bluetooth® wireles	ss handset (8068 Premium DeskPhone)	
3 Bluetooth	Off-hook/On-hook	[]
	Volume/Mute: • Short successive presses to change the handset volume level (3 levels) • Long press to ensure your caller no longer hears you	

Welcome screens



Contains several lines and pages providing information on calls and the features that can be accessed by pressing the keys associated to the labels on the display (10 keys for 8068/38/39 phones and 6 keys for the 8028/29 phones).

- Menu page: Contains all functions and applications accessible via the keys associated with the words on the screen.
- Main page: Contains call line keys (allowing supervision of calls) and programmable call keys.
- Info page: Contains information on the telephone and the status of its functions: name, telephone number, number of messages, activation of transfer function, appointment reminder, etc.
- Forward icon: Pressing the key next to this icon allows you to program or change the call forward function.

Navigation



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- OK key: Used to validate your choices and options while programming or configuring
- Left-right navigator: Used to move from one page to another and display information about current calls (call in progress, calls on hold, incoming call).
- Up-down navigator: Used to scroll through the content of a page



• Use this key to go back to the previous step

Add-on module

• Use this key to go back to the homepage (long press)

Status ic	ions / Call icons		
	Headset connected		Incoming call icon
	Telephone locked. Dialing and feature access are restricted.	(C)	Call in progress icon
(1)	Appointment programmed		Call holding icon

	Appointment program	
Alphabe	tic keypad	
Cursor m up and d	noving keys (left, right, lown).	11
Caps lock	k: to write text in etters.	P
Alt key: characte	to access additional ers.	
Enter ke	y: to validate edited	CH2
	ce key: to delete one r in an edit box.	

The 8028/8029 Premium Deskphone has 4 programmable keys with LED and paper labels. Phone capabilities can be extended with Premium Add-on 10- and40-key modules or Premium Smart display 14-key module.



All features are described for OpenTouch Office Cloud. The label displayed on your phone depends on the type of phone. This guide provides the labels for 8068/38/39 phones plus 8028/29 phone labels in parentheses (if different).



Call • Dial a number directly. For an outside line press an available line key or dial an access code (typically, "9") followed by the number you are trying to reach. Call by name (Company directory) • Enter the first letters of contact's name and follow the on-screen instructions. Answer a call

 Take the handset off the hook, use an off-hook ke or Bluetooth handset), use hands-free key, or presenext to the incoming call icon 	
Ignore call / End the call	
Mute ringing of incoming call.Hang up an active call.	**
Redial	
 Long press to access the list of the last 10 dialed numbers Short press to call the last dialed number 	
Make a call-back request to a busy number	
 Press to have system attempt to connect to a busy extension when both phones are idle. 	
Placing a call on hold (hold)	- 1
• Press Hold	7)
Sending DTMF signals • ÚMFcode (RCE), Send DTMF (OTCT) • Send numbers	
Mute	L
 Interphony The phone automatically answers the call. Before the line is taken, you hear a succession of specific beeps. 	F
Making a second call during a conversation	

• Press the hold key then follow the steps for making a

• Press dynamic key next to incoming call icon at the top of your screen to place the active call on hold and toggle to the ringing call.

Answering a second call during a

conversation

Witching between calls (Broker call) Press the dynamic key next to hold icon at top of screen to toggle calls.	
To cancel second call and recover first call:	
 Press End Call button to automatically connect with first call. 	*
Transferring a call	
 While on call press TRANSFER key Dial extension, or press line key and dial outside number When party answers, announce call then press TRANSFER 	
Conference • While on a call press the CONFERENCE key • Call the second contact • Press the CONFERENCE key	
Make calls via your programmed call keys • Press the desired programmed call key	Pers
Modify the programmed key	
 Press the programmed key to be modified Follow the on-screen instructions If required add an access code, or 1 for long distance 	Pers
 Erase a programmed key Settings) Keys (RCE) Settings) Phone)Key program (OTCT) Select the key to be erased Follow the on-screen instructions 	Men
 Customizing your voice greeting Settings Mailbox You can listen to the greeting, customize the greeting and set the default greeting 	Men
Retrieve your messages	\boxtimes
Follow the on-screen instructions Forwarding your phone • Press the FWD key • Input the forward destination • Immediate - all calls are forwarded	5
Cancel forward • Press the FWD key • Cancel Forward	5

 Do not disturb Press the key associated to the forward icon DND all calls go to your mailbox. 	5
 Send text messages Press MSG key then, SendTxtMsg Enter the destination number or name Select the type of message to send (fixed Msg, New Msg,) 	\boxtimes
Read text messages • Message • ReadTxtMsg	
Instant Messaging (RCE)	\boxtimes
Consulting the Call log (RCE)	\boxtimes
Information • Displays information about your phone.	Info
Lock/unlock the phone • Lock	Menu
Adjust audio volume	-+
Select language • When enabled the screen text and system audio prompts can be changed to another language.	Menu
Choose the tune • Select Menu > Settings > Set > Ringing > Tune to change the ring tone. • Can also be used to change volume settings	Menu
Adjusting screen contrast • Settings > Phone: > Contrast	Menu
Modify the password for your phone set • Choose Settings > Option > Password	Menu
Homepage • Select the default page	Menu